



North Tyneside Council

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## Training

The Educational Psychology Service are currently providing training for all school staff through Google Classrooms. This platform was used as it is a very flexible approach, which is appropriate in light of many staff working from home and maybe not having a large portion of time available to work through a continuous piece of training. This training is separated into sections, which can be accessed one at time if needed or all together if this suits people. It is set up in such a way that it can be returned to whenever convenient and resources accessed easily as and when needed. There are two training packages as follows.

### Training Package 1: **Being Resilient Together: Overcoming COVID-19**

- Section 1: Introduction and content
- Section 2: Next steps (returning to school)
- Section 3: Staff wellbeing
- Section 4: Regulate, Relate & Reason: Trauma informed approach
- Section 5: Behaviour Support
- Section 6: Talking to CYP
- Section 7: Supporting Mental Health
- Section 8: Supporting parents and carers

### Training Package 2: **Supporting Children and Young People with Loss and Bereavement**

- Section 1: Introduction and content
- Section 2: Understanding bereavement and loss (children and young peoples' (YP's) experience of loss)
- Section 3: What happens following a loss: models of loss and current thinking
- Section 4: Children and YP's understanding of and response to death (age, developmental stage and additional factors to consider)
- Section 5: How schools can help bereaved children and young people
- Section 6: Critical Incidents
- Section 7: Conclusion

They are hosted in google classrooms, these can be accessed by clicking on this link <https://classroom.google.com/> then signing in. Then the classroom can be found by clicking the + sign in the top right hand corner of the screen, to join a classroom and entering the relevant code. The codes have been circulated to all Head Teachers and SENDCos in North Tyneside, so please ask the relevant person in school for the codes if you haven't already been given them. We hope you enjoy the training and find it useful.

### Access problems

We have adjusted our settings as much as possible to allow access, which suggests that any access issues people continue to experience may be to do with settings in school. If you continue to receive a message that the classroom code is invalid then it is likely that your account settings are such that you can't access classrooms from outside of your school domain. In order to access the EPS classroom these settings will need to be changed by somebody who works with or in school, who has admin rights to the google accounts/G suite. There are two possible options to resolve this. One is that the setting are changed to open up all access to any classroom, as shown below. Alternatively the domain for our classroom can be 'whitelisted' and the middle option selected. To do this the person with admin rights will need to know that we have used an ntlp account to set it up). Changing these settings would be preferable as further training from our service as well as other areas of the Local Authority may well use google classrooms.

Which classes can users in your domain join

- Classes in your domain only
- Classes in whitelisted domains
- Any G Suite class